

## C. PC Maintenance Assistant

This one-year (27(29) credit) program is designed to provide students with skills for employment in entry-level help desk support positions.

Upon completion of this program, graduates will be able to:

- Install, upgrade, and configure software and hardware
- Assist with business applications and basic web page design
- Provide preventive maintenance, component installations, and repair services Troubleshoot hardware and software problems
- Understand ethical responsibilities linked to software licensing and maintenance issues

Program course requirements are presented in sequence. Part-time students and others who cannot follow this sequence should check [Course Descriptions](#) to determine pre-requisites and should consult their advisor regarding the order in which to take courses. [General Education Elective Courses](#).

<b>Fall Semester</b>	
CAPP 131 Basic MS Office	3 credits
M 108 Business Math	3 credits
NTS 104 Intro to Networking	4 credits
CSCI 107 Joy & Beauty of Computing: Python Programming	3 credits
COLS 111 Career Development & Interpersonal Skills, or 100-Level COMX Course	1 to 3 credits
<b>Total</b>	<b>14 to 16 credits</b>
<b>Spring Semester</b>	
Elective	3 credits
ITS 280 Computer Repair & Maintenance	4 credits
GDSN 145 Intro to Web Design	3 credits
WRIT 100-Level WRIT course	3 credits
<b>Total</b>	<b>13 credits</b>
<b>Program Total</b>	<b>27 to 29 credits</b>